

Project Update

Bathurst Hospital Redevelopment

December 2024



Bathurst Hospital Redevelopment

Project overview

The NSW Government is investing \$200 million in the Bathurst Hospital Redevelopment to expand, modernise and improve health services and facilities for the Bathurst and surrounding communities. The redevelopment will deliver enhanced and flexible care with new, contemporary health facilities that will support the wellbeing of patients, carers and staff now and into the future.

The design for Bathurst Hospital Redevelopment showcases the modern facilities that will be delivered as part of the redevelopment, including the new and expanded emergency department and the new main entry on Mitre Street.

Significant enhancements to clinical services will be delivered to improve patient flow and experience in the expanded emergency department. Virtual and Out of

Hospital Care will also help drive greater efficiency and enhanced patient care outcomes.

Cardiology and maternity services will also be enhanced through the redevelopment. New mothers and their babies will have single inpatient rooms with overnight carer spaces. The maternity unit will also see new full sized birthing suites, alongside an expanded Special Care Nursery.

The hospital's design has a strong Connection to Country, with light-filled spaces, alongside direct access to recreational areas and improved connectivity to Victoria Park which will create a welcoming environment for patients, visitors and staff.

Consultation overview

Health Infrastructure and Western NSW LHD (WNSWLHD) are committed to consulting with staff, clinicians, carers, patients, stakeholder groups and the community throughout the project to ensure the redevelopment achieves improved outcomes for all.

The hospital design has been informed by extensive feedback from health professionals, staff, patients, Aboriginal community representatives, Community Reference Group and the local community through consultation for the master plan, concept design and schematic design. This feedback has contributed to help design a facility that is right for them and their community.



Arts Working Group

Arts and culture can have a major impact on how people experience a hospital. We want our Bathurst Health Service to reflect our diverse and vibrant community, and we want to explore how arts and cultural projects can help deliver exciting, welcoming, and dynamic spaces for patients, carers, staff and the community.

Thank you to all the staff and community members who applied through the EOI to be part of the Arts Working Group.

We will continue to update the community on the arts and culture project as planning progresses.



Community group presentations

The project team is available to provide a project update (either in person or virtually) to community group meetings.

Please contact the project team to find out more.



Dr Pavan Tumkur Phanindra

Director, Emergency Department,
Bathurst Health Service

What is your role in Bathurst Health Service?

My role involves clinical governance and ensuring the patients are safe with the right care in the right place. I have a strong focus on patient flow as we do not want to keep the patients in emergency for too long. I also bring my experience as a GP and anaesthetist in the hospital.

How have you been involved in the planning and design of the new hospital?

There has been a close collaboration with staff, executives, architects and clinical advisors. It has been fantastic. The stakeholder engagement has been the key focus and the project planning has ensured we have opportunities to liaise with our clinicians, making sure they have a buy in for what's needed. We worked together to ensure we have the cutting edge technology for our hospital operations.

I have visited other hospitals to understand how they function and is there something that we need to duplicate.

What are the key features of the new ED?

The ED will be patient friendly, community friendly, consumer friendly as well as staff friendly.

We have patient centred design and optimised triage. We've focused on private treatment rooms, especially in the short stay and fast track areas. These changes support the patient. The technology integration will also assist in many diagnostic assessments.

The new ED is designed for you, to provide faster, safer and compassionate care when you need it the most. The design is patient centric, staff friendly and inclusive of the services and facilities.

What are the benefits that patients and the community will experience?

In the new ED, we are really focused on faster, more personalised care in a safe, comfortable setting. Some of the huge benefits include natural lighting and separation in the waiting room.

ED is really well designed, with the layouts like the sub acute and fast track areas. The short stay unit has been well designed for observation and extended monitoring.

There is opportunity to minimise close contamination and it will help us to safely treat infectious patients better.

I am a very passionate in educating staff and the next generation to ensure we grow our own and have a good workforce for the future.

What are the benefits staff will experience?

Our ED staff will have a dedicated break room for quiet time during their shifts.

There is a focus on safety and infection control. We will have decontamination areas which are important with the landscape of medicine changing.

There is a strong focus on ergonomic workstations and staff stations are centralised to provide clear lines of sight to patient areas.

The supportive and efficient environment will deliver enhanced job satisfaction and help us retain the right staff.

There will be big pride in welcoming patients to the redeveloped hospital which has a strong focus on future proofing and sustainability.

What aspect of the new hospital are you most excited about and why?

It is not just a physical transformation of spaces, but a complete revamp of the healthcare we provide. We will have modernised facilities with advanced technology for better delivery of care. We will be helping patients and staff to improve their wellbeing at the same time.

What's one thing about the upcoming changes that you would like the community to know?

The new ED is designed for you, to provide faster, safer and compassionate care when you need it the most. The design is patient centric, staff friendly and inclusive of the services and facilities.

We will be delivering an efficient fast track service in ED with onsite diagnostic imaging and when possible reduced wait times.

We will have improved accessibility for patients in terms of parking as well as throughout the facilities including education and multilingual signage.

There is a key focus on health education to recruit, sustain and retain the staff which will benefit the community as a whole.

What would you say to someone thinking about coming to work for Bathurst Health Service?

I would definitely consider Bathurst in terms of the facilities, delivery and specialised units in the hospital. The best part of being a rural generalist is that I can make an impact for the hospital as well as for the community.

What's the best thing about living and working in the local area?

Moving to Bathurst has been life changing for me and the key here is the community atmosphere. People are very friendly and supportive. We have scenic surroundings and plenty of outdoor activities. We are the oldest inland settlement, so we have our heritage.

We have a very family friendly environment. We've got a good work life balance, a growing economy with plenty of really good healthcare, education, transport and shopping.





Take 5 with Grace Reedy

Nurse Unit Manager (NUM) Emergency Department,
Bathurst Health Service

What is your role in Bathurst Health Service?

As the Nurse Unit Manager, I am responsible for the nursing team in the emergency department which includes clinical governance for patient safety and patient flow.

How have you been involved in the planning and design of the new hospital?

I have been extensively involved in the ED expansion to ensure that the improvement fits the needs of the community now and into the future, this includes reviewing how our models of care will be facilitated in the new space.

What are some of the key features of the ED?

Firstly, the number of treatment spaces will be significantly increased to facilitate our increasing demand in Bathurst. Our improved models of care to increase patient safety and patient satisfaction which will ensure privacy for patients. We are establishing our fast track area so patients can be seen more rapidly and with privacy.

In your opinion, what are the benefits that patients and the community will experience?

There will be better and more timely access to care, with an improved flow and patient experience of the journey from your time of presentation through the ED.

We have really worked hard on the design to ensure acute bed spaces have windows and natural light.

I'm really excited for us to have the spaces and models to execute the highest standard care for our patients. I'm aiming for perfect as Bathurst is my community!

What are the benefits staff will experience?

With improved patient flow, it facilitates the moments of downtime for our staff and for the first time staff will access to a dedicated staff room.

We will be able to deliver a greater standard of care to our patients that our staff are proud of.

What aspect of the new hospital are you most excited about and why?

The hospital design is aesthetically beautiful!

We currently have an exceptional health service, without the physical space to execute that level of care. I'm really excited for us to have the spaces and models to execute the highest standard care for our patients. I'm aiming for perfect as Bathurst is my community!

What's one thing about the upcoming changes that you would like the community to know?

It's important even with the increase in treatment spaces, the utilisation of these models will remain under clinical judgment and priority of care. We are still an ED and we need the community to know when to come to emergency and when not to.

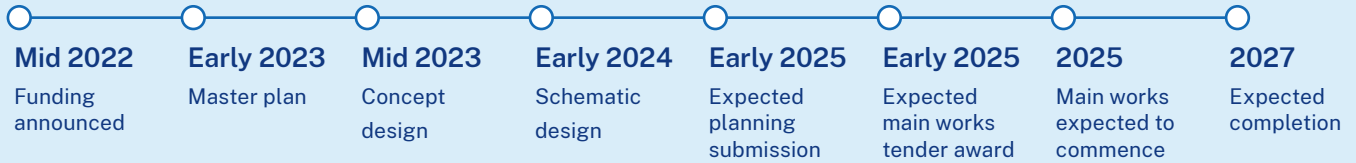
What would you say to someone thinking about coming to work for Bathurst Health Service?

There is an immense opportunity in Bathurst, you will see amazing, exciting and interesting presentations and there is a huge possibility for career succession and development.

What's the best thing about living and working in the local area?

We are proud of the community we live in. Bathurst is a great place, we are close to Sydney and you get all the benefits of being rural. There is a great work life balance.

Project milestones



Access and parking

Access to the hospital for patients, staff and visitors through pedestrian access, car parking and public transport will be delivered through the new Mitre Street front entrance, retention of the Howick Street entrance as well as increased parking on site and in the surrounding streets.



Artist's impression: Arrival Hall

Next steps

Planning documents for the redevelopment are expected to be placed on public exhibition in early next year and the community will continue be updated.

For more information & FAQs

Feedback from our communities helps inform the design of health facilities to meet the local needs.



Scan the QR code if you have a question or comment, or would like to join our mailing list.

How to build a hospital

There are three distinct phases:

- planning
- design
- delivery

Each development is tailored to a community's unique needs.

Visit the Health Infrastructure website for more information:

hinfra.health.nsw.gov.au/our-business/how-to-build-a-hospital



For more information

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