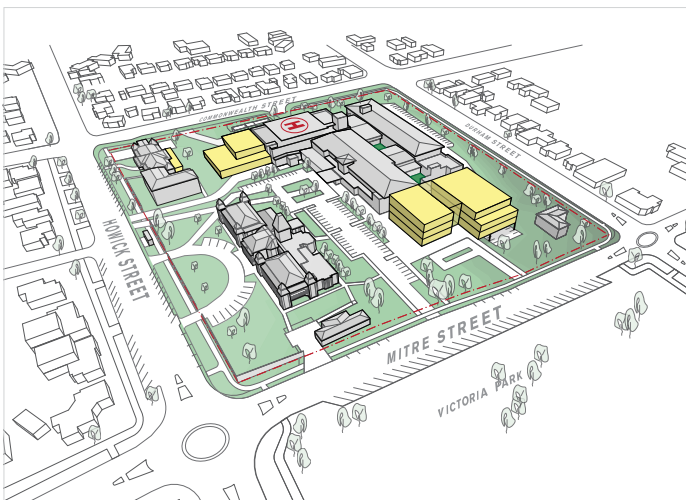


Project overview

The NSW Government is investing \$200 million in a major redevelopment of Bathurst Hospital to expand, modernise and improve health services and facilities for the Bathurst and surrounding communities.

The redevelopment will deliver enhanced and flexible care with new, contemporary health facilities that will support the wellbeing of patients, carers and staff now and into the future.

A mix of new and refurbished areas will be delivered as part of the \$200 million redevelopment, which will provide the community with expanded services including the emergency department and maternity, as well as improved paediatrics, mental health, inpatient and outpatient services. The Daffodil Cottage Cancer Care Service is also being expanded.



Consultation overview

Health Infrastructure and Western NSW LHD (WNSWLHD) are committed to consulting with staff, clinicians, carers, patients, stakeholder groups and the community throughout the project to ensure the redevelopment achieves improved outcomes for all.

The master plan for the Bathurst Hospital Redevelopment was finalised in February 2023. As part of the master planning process, the Bathurst Hospital Redevelopment project team held a series of consultation activities to ensure staff, key stakeholders and the community had an opportunity to provide feedback on the master plan.

This included pop-up information sessions in the hospital entry, online and face to face briefings with Bathurst Health Service staff, Clinicians, the Bathurst community, Bathurst Regional Council, Bathurst Health Advocacy Network, Bathurst Clinical Council, Bathurst Aboriginal Interagency Group, Bathurst Hospital Auxiliary and Daffodil Cottage Advisory Council.

The community was also encouraged to send feedback to the project team via the website as well as a dedicated project phone number, email address and online survey. Following master planning consultation, the project team has collated all feedback from staff and community. This important feedback is being used to inform the planning and design process as the project transitions into the next design phase known as concept design.

Participation snapshot



**Face to face consultation sessions
(staff and community)**

299 participants



**Online
survey**

42 responses



**Ongoing project updates
and communications**

44 individual registrations

Key themes and consultation

During master plan consultation, the project team received a range of feedback. The key feedback themes are outlined below and these will be incorporated into the concept design.

HERE IS WHAT WE HEARD	RESPONSE
PARKING	
<p>Will there be an increase in parking provided on site as part of the redevelopment?</p>	<p>We understand the constraints of car parking. A detailed traffic and parking assessment is underway to inform vehicular and pedestrian access.</p> <p>Improved car parking is proposed and this will include consultation with Bathurst Regional Council and the Department of Planning and Environment (DPE). The number of spaces required for the development and location of staff, visitor and patient drop-off and longer stay parking spaces will be determined as the design develops.</p> <p>Feedback on parking will be sought from staff and the community as part of the concept design consultation.</p>
<p>Will there be dedicated staff car parking that is safe to access and well-lit at night?</p>	<p>The WNSWLHD will shortly commence an operational review of the current parking onsite. This will include the formation of a working group and consultation with staff to look at ways to improve the use of current car parking on the site.</p>
<p>Will there be a car park built on Victoria Park or a multideck car park on site</p>	<p>No, there are no plans to expand into the park or to build a multideck car park on site.</p>
<p>Where will Patient Transport be located?</p>	<p>The location of transport services including Patient Transport and fleet cars is being considered through the traffic and parking assessment.</p>
MASTER PLANNING	
<p>Will there be consultation through-out every phase of the project as during the 2008 redevelopment there was a lack of consultation.</p>	<p>There will be extensive patient, community and staff consultation throughout the project.</p> <p>Staff and community representatives will participate in Project User Groups, known as PUGs, to help plan the services or departments for the new hospital.</p> <p>There will also be PUGs for hospital-wide considerations such the 'front of house' and 'whole of hospital' which looks at the patient and visitor experience, main entry and orientation thorough the hospital.</p> <p>The community will have the opportunity to provide feedback throughout the main planning and design milestones of the project. There will also be working groups for which community members can provide an Expression of Interest to join.</p>
<p>Where will the outdoor areas be located, and will there be dedicated outdoor spaces for staff?</p>	<p>The project team is prioritising access to outdoor spaces to support healing and wellbeing. As planning progresses, more detail will be provided, including where outdoor spaces will be located, landscaping design, and access through the site for staff, patients and visitors.</p>
<p>Will the existing main entrance be retained with the proposed new front entrance from Mitre Street?</p>	<p>The existing main entrance will be retained for patient drop off and pick up as well as patients visiting Medical Imaging and some other outpatient services. The proposed new main entrance on Mitre Street will improve access to the hospital for vehicles and pedestrians.</p>

For more information about the Bathurst Hospital Redevelopment visit

bathurstredevelopment.health.nsw.gov.au | Email HI-Bathurst@health.nsw.gov.au | Phone (02) 9978 5432

HERE IS WHAT WE HEARD

RESPONSE

CLINICAL SERVICES AND FACILITIES

Has there been consideration to moving Panorama Clinic offsite?

Yes, this was considered however the WNSWLHD has determined the most appropriate location is in the proposed lower ground area of the new build with dedicated outdoor space.

Will there be an undercover walkway between Daffodil Cottage and the main hospital.

Yes, a covered walkway has been proposed between Daffodil Cottage and the new expanded area of Emergency Department for staff and patients.

Will radiation be included in the expansion of Daffodil Cottage?

No, at this stage radiation will remain in Orange and patients will be supported via the dedicated transport in place.

Will Bathurst receive the same level of palliative area recently announced for Orange?

The provision of palliative care will be included within the redevelopment scope. As planning progresses the community will be consulted to help inform the design of these spaces.

STAFFING

There was consistent feedback and concern around the provision of current staff as well recruiting new staff for the expanded clinical services.

A workforce plan is currently being drafted by WNSWLHD to support the redevelopment. The WNSWLHD is committed to recruiting and retaining staff for all rural and regional locations.

FUTURE EXPANSION

Has the master plan considered future expansion beyond this redevelopment?

Yes, the master plan provides the opportunity for expansion zones to the north of the building to meet the future needs of the community in the coming decades.

Alongside opportunities to respond, the project team received considerable positive feedback centred around the following themes with some key quotes included:

- New front entry from Mitre Street
- 'Hospital street' through the hospital to enhance navigation
- Expansion zones, particularly ED and the relocation of Panorama House
- The collaborative consultation process from the project team to date

"These redevelopment plans are awesome and they are badly needed."

"I am very encouraged by the approach your team is taking to the Bathurst Hospital project."

"Any development to add to and expand on what was left out/excluded from the last redevelopment will be a big benefit."

"With the housing development expanding around Bathurst, it is great to see the hospital being upgraded to service the increasing population. Mental health area especially welcome."

"I think the design makes perfect sense. Adding on top of Panorama and extending out the front to Mitre Street is less disruption to services continuing to operate and it makes a difference for all similar services and teams to be located together for ease of access for staff and the public when attending outpatient appointments."



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Next steps

Following master planning consultation, the project team has collated all feedback from staff and community. This important feedback will be used to inform the planning and design process as the project transitions into the next design phase known as concept design.

Consultation for the concept design is expected to commence later this year.

Engagement will continue with the local community, local traditional knowledge holders and staff and stakeholders to ensure the hospital design is a safe and welcoming environment for all who visit.



Master Plan consultation in the main foyer at Bathurst Health Service



COMMUNITY GROUP PRESENTATIONS

The project team is available to provide a project update (either in person or virtually) to community groups.

Please contact the project team on phone **9978 5432** or **HI-Bathurst@health.nsw.gov.au** to find out more.

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